

This is to certify that

Peter Emmett

has successfully completed the curriculum and demonstrated the understanding of the *Professional* GBS® guidelines, strategy and best practices, and in so doing demonstrated their ability to define, oversee and execute Business Services Operations, Strategy and Transformation.

Thereby, is presented the following credential:

CERTIFIED PROFESSIONAL GBS® MASTER

In testimony whereof, we have subscribed our signatures under the seal of the institute

CPGM Original Grant Date:
June 27, 2025

Certificate ID: 13F189D60-13F17DB39-33FD56C Rancia.

Filippo Passerini President

