



This is to certify that

*Saul Jaeger*

has successfully completed the curriculum and demonstrated the understanding of the *Professional GBS®* guidelines, strategy and best practices, and in so doing demonstrated their ability to define, oversee and execute Business Services Operations, Strategy and Transformation. Thereby, is presented the following credential:

# CERTIFIED *PROFESSIONAL* GBS® MASTER

In testimony whereof, we have subscribed our signatures under the seal of the institute

CPGM Original Grant Date:  
December 12, 2025

Certificate ID:  
13F18EDD0-13F184E77-3402582

A handwritten signature in black ink that reads "Filippo Passerini".

**Filippo Passerini**  
President

