

This is to certify that

## Daniel Manuel

has successfully completed the curriculum and demonstrated the understanding of the *Professional* GBS® guidelines, strategy and best practices, and in so doing demonstrated their ability to define, oversee and execute Business Services Operations, Strategy and Transformation.

Thereby, is presented the following credential:

## CERTIFIED PROFESSIONAL GBS® MASTER

In testimony whereof, we have subscribed our signatures under the seal of the institute

CPGM Original Grant Date:

September 9, 2025

Certificate ID: 13F191289-13F185008-3404A3B Rancia.

Filippo Passerini President

