



This is to certify that

Daniel Manuel

has successfully completed the curriculum and demonstrated the understanding of the *Professional GBS®* guidelines, strategy and best practices, and in so doing demonstrated their ability to define, oversee and execute Business Services Operations, Strategy and Transformation. Thereby, is presented the following credential:

CERTIFIED *PROFESSIONAL* GBS® MASTER

In testimony whereof, we have subscribed our signatures under the seal of the institute

CPGM Original Grant Date:
September 9, 2025

Certificate ID:
13F191289-13F185008-3404A3B

A handwritten signature in black ink that reads "Filippo Passerini".

Filippo Passerini
President

