



This is to certify that

*Victoria Woodard*

has successfully completed the curriculum and demonstrated the understanding of the *Professional GBS®* guidelines, strategy and best practices, and in so doing demonstrated their ability to define, oversee and execute Business Services Operations, Strategy and Transformation. Thereby, is presented the following credential:

# CERTIFIED *PROFESSIONAL GBS®* MASTER

In testimony whereof, we have subscribed our signatures under the seal of the institute

CPGM Original Grant Date:  
November 6, 2025

Certificate ID:  
13F1912F2-13F1850CB-3404AFE

**Filippo Passerini**  
President

