



This is to certify that

Leo Don Brooks

has successfully completed the curriculum and demonstrated the understanding of the *Professional GBS®* guidelines, strategy and best practices, and in so doing demonstrated their ability to define, oversee and execute Business Services Operations, Strategy and Transformation. Thereby, is presented the following credential:

CERTIFIED *PROFESSIONAL GBS®* MASTER

In testimony whereof, we have subscribed our signatures under the seal of the institute

CPGM Original Grant Date:
November 3, 2025

Certificate ID:
13F191358-13F185131-3404B64

Filippo Passerini
President

