



This is to certify that

Frieder Deborger

has successfully completed the curriculum and demonstrated the understanding of the *Professional GBS®* guidelines, strategy and best practices, and in so doing demonstrated their ability to define, oversee and execute Business Services Operations, Strategy and Transformation. Thereby, is presented the following credential:

CERTIFIED *PROFESSIONAL GBS®* MASTER

In testimony whereof, we have subscribed our signatures under the seal of the institute

CPGM Original Grant Date:
December 10, 2025

Certificate ID:
13F1914E9-13F1875EA-3404CF5

Filippo Passerini
President

