



This is to certify that

Renju Pillai

has successfully completed the curriculum and demonstrated the understanding of the *Professional GBS®* guidelines, strategy and best practices, and in so doing demonstrated their ability to define, oversee and execute Business Services Operations, Strategy and Transformation.

Thereby, is presented the following credential:

CERTIFIED *PROFESSIONAL* GBS® MASTER

In testimony whereof, we have subscribed our signatures under the seal of the institute

CPGM Original Grant Date:

June 27, 2025

Certificate ID:

13F189D59-13F17DAD8-33FD50B

Filippo Passerini

Filippo Passerini
President

