inixia
business services institute

Certified *Professional* GBS®

Master

2025

This is to certify that

Santosh Dhananjayan

has successfully completed the curriculum and demonstrated the understanding of the *Professional* GBS® guidelines, strategy and best practices, and in so doing demonstrated their ability to define, oversee and execute Business Services Operations, Strategy and Transformation. Thereby, is presented the following credential:

CERTIFIED *PROFESSIONAL* GBS® MASTER

In testimony whereof, we have subscribed our signatures under the seal of the institute

CPGM Original Grant Date:

August 19, 2025

Certificate ID:
13F18ECAD-13F182A86-34024B9

Filippo Passerini
President

inixia