



This is to certify that

Pannie Sia

has successfully completed the curriculum and demonstrated the understanding of the *Professional GBS®* guidelines, strategy and best practices, and in so doing demonstrated their ability to define, oversee and execute Business Services Operations, Strategy and Transformation. Thereby, is presented the following credential:

CERTIFIED *PROFESSIONAL* GBS® MASTER

In testimony whereof, we have subscribed our signatures under the seal of the institute

CPGM Original Grant Date:
February 10, 2026

Certificate ID:
1453C47DD-1452D515F-3407273

A handwritten signature in black ink that reads 'Filippo Passerini'.

Filippo Passerini
President

