



This is to certify that

Clarence Tang

has successfully completed the curriculum and demonstrated the understanding of the *Professional GBS®* guidelines, strategy and best practices, and in so doing demonstrated their ability to define, oversee and execute Business Services Operations, Strategy and Transformation. Thereby, is presented the following credential:

CERTIFIED *PROFESSIONAL GBS®* MASTER

In testimony whereof, we have subscribed our signatures under the seal of the institute

CPGM Original Grant Date:
February 19, 2026

Certificate ID:
1453C6BC8-1452D51C8-34072DC

A handwritten signature in black ink, appearing to read 'Filippo Passerini'.

Filippo Passerini
President

