



This is to certify that

Lizi Chen

has successfully completed the curriculum and demonstrated the understanding of the *Professional GBS®* guidelines, strategy and best practices, and in so doing demonstrated their ability to define, oversee and execute Business Services Operations, Strategy and Transformation. Thereby, is presented the following credential:

CERTIFIED *PROFESSIONAL* GBS® MASTER

In testimony whereof, we have subscribed our signatures under the seal of the institute

CPGM Original Grant Date:
July 25, 2026

Certificate ID:
1453C95F7-1453B5ABF-340C033

Filippo Passerini

Filippo Passerini
President

