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Certified *Professional* GBS®

Master

2026

This is to certify that

*Lacra Ardeleanu*

has successfully completed the curriculum and demonstrated the understanding of the *Professional* GBS® guidelines, strategy and best practices, and in so doing demonstrated their ability to define, oversee and execute Business Services Operations, Strategy and Transformation. Thereby, is presented the following credential:

# CERTIFIED *PROFESSIONAL* GBS® MASTER

In testimony whereof, we have subscribed our signatures under the seal of the institute

CPGM Original Grant Date:

April 10, 2026

Certificate ID:

1453C6CF6-1452D5350-3407464

**Filippo Passerini**

President

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