



This is to certify that

Steve Ireland

has successfully completed the curriculum and demonstrated the understanding of the *Professional GBS®* guidelines, strategy and best practices, and in so doing demonstrated their ability to define, oversee and execute Business Services Operations, Strategy and Transformation.

Thereby, is presented the following credential:

CERTIFIED *PROFESSIONAL* GBS® MASTER

In testimony whereof, we have subscribed our signatures under the seal of the institute

CPGM Original Grant Date:

July 17, 2026

Certificate ID:

1453CB981-1453B5B21-340C095

Filippo Passerini

Filippo Passerini
President

