



This is to certify that

Jasna Udovicki

has successfully completed the curriculum and demonstrated the understanding of the *Professional GBS®* guidelines, strategy and best practices, and in so doing demonstrated their ability to define, oversee and execute Business Services Operations, Strategy and Transformation.

Thereby, is presented the following credential:

CERTIFIED *PROFESSIONAL* GBS® MASTER

In testimony whereof, we have subscribed our signatures under the seal of the institute

CPGM Original Grant Date:

August 7, 2026

Certificate ID:

1453CBB7C-1453B5D76-34EA1B2

A handwritten signature in black ink, appearing to read 'Filippo Passerini'.

Filippo Passerini
President

