



This is to certify that

*Connie Chueh*

has successfully completed the curriculum and demonstrated the understanding of the Professional GBS® guidelines, strategy and best practices, and in so doing demonstrated their ability to define, oversee and execute Business Services Operations, Strategy and Transformation. Thereby, is presented the following credential:

**CERTIFIED *PROFESSIONAL* GBS® MASTER**

In testimony whereof, we have subscribed our signatures under the seal of the institute



*Filippo Passerini*  
Filippo Passerini  
President

Unique Certificate ID: 1395F2921-1395F2AAE-32178C8  
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