



This is to certify that

Connie Chueh

has successfully completed the curriculum and demonstrated the understanding of the Professional GBS® guidelines, strategy and best practices, and in so doing demonstrated their ability to define, oversee and execute Business Services Operations, Strategy and Transformation. Thereby, is presented the following credential:

CERTIFIED *PROFESSIONAL* GBS® MASTER

In testimony whereof, we have subscribed our signatures under the seal of the institute



Unique Certificate ID: 1395F2921-1395F2AAE-32178C8
CPGM Original Grant Date: November 15, 2024

F. Passerini
Filippo Passerini
President