



# CERTIFICATE OF ACHIEVEMENT

*Professional* GBS® Master | Service Management

This Certificate of Achievement, certifying successful completion of *Professional* GBS® Service Management training, has been awarded to:

*Chrissa Manoli*

October 12, 2025

Grant Date

Certificate ID: 13F18EC41-144EF8510-3404AFF

*F. Passerini*

**Filippo Passerini**  
President

