



# CERTIFICATE OF ACHIEVEMENT

## *Professional* GBS® Master | Service Management

This Certificate of Achievement, certifying successful completion of *Professional* GBS® Service Management training, has been awarded to:

*LeDon Brooks*

October 17, 2025

Grant Date

Certificate ID: 13F18ECA6-144EF8575-3404B64

*Filippo Passerini*

**Filippo Passerini**  
President

