



CERTIFICATE OF ACHIEVEMENT

Professional GBS® Master | Service Management

This Certificate of Achievement, certifying successful completion of *Professional* GBS® Service Management training, has been awarded to:

Marcelo Favrin

March 10, 2026

Grant Date

Certificate ID: 1453C6E84-1454B14E9-3409A48

F. Passerini

Filippo Passerini
President

