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MASTER
GBS Service Management℠
2026

CERTIFICATE OF ACHIEVEMENT

Professional GBS® Master | Service Management

This Certificate of Achievement, certifying successful completion of *Professional* GBS® Service Management training, has been awarded to:

Gemma Smith

August 11, 2026

Grant Date

Certificate ID: 1453CB9E5-14AD6C207-340C227

Filippo Passerini
President

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