



CERTIFICATE OF ACHIEVEMENT

Professional GBS® Master | Service Management

This Certificate of Achievement, certifying successful completion of
Professional GBS® Service Management training, has been awarded to:

Jasna Udovicki

June 13, 2026

Grant Date

Certificate ID: 1453CBA4E-14AB7ECA5-34EA1B2

F. Passerini

Filippo Passerini
President

